

## TechOp Solutions Int'l - Business Analyst

### Description

- Conduct business/systems analysis for a large government case management system
- Determine operational objectives of business requirements; working with stakeholders, and evaluating requests to propose recommended solutions
- Evaluate existing or interfacing systems and provide analysis and recommendations on whether interfaces should be continued or functionally subsumed
- Identify modifications and improvements to enhance efficiencies and performance of existing system features
- Identify core business needs and decompose and document in concepts of operation, briefings, and user stories; document business rules and construct use cases and workflow diagrams as needed
- Work collaboratively as part of scrum team to convey stakeholder needs and in support of development and testing
- Pitch CONOPs and user stories to team members
- Facilitate meetings between stakeholders, developers, and product owners
- Serve as Customer Relationship Manager (CRM) to government branch representatives on behalf of client program; facilitate requirements backlog categorization and prioritization
- Serve as resource to testing and user support teams on expected system behavior
- As needed collaborate with training team and provide post-implementation support

### Requirements

- **Must have a fully adjudicated SSBI investigation and corresponding DoD TS clearance**
- Bachelor's degree in Systems Engineering, Information Technology, or similar
- Familiar with Agile development practices, agile certification a plus (such as Certified Scrum Master (CSM), Certified Scrum Practitioner (CSP), or PMI - Agile Certified Practitioner)
- Demonstrated ability to interact directly with business owners/subject matter experts to interpret business needs and large problems and distill them into workable components
- Demonstrated ability to work collaboratively with stakeholders, testers, and developers to develop, refine, and communicate requirements
- Experience with complex system in a fast-paced agile environment
- Experience supporting full software development lifecycle (business process, requirements, design, development, testing, deployment, training)
- Strong interpersonal skills, able to work well in a mixed team of government personnel and other contractors
- Ability to adapt to rapidly changing priorities and subject matter
- Strong self-organization and self-management skills, with emphasis on self-initiation and follow through
- Excellent written and oral communication skills
- Experience with JIRA or other agile software program a plus
- FBI experience a plus
- Familiarity with Agile development practices a plus

### Benefits

TechOp is a small, veteran-owned operational and technology consulting firm. We provide this Nation's crisis managers and professional staff, with credible continuity programs, strategic planning, technical innovation, organizational design, force modernization, operations center concepts and technologies and business processes.